



Alexandria City Academy

Session 8

October 27, 2016



Department of General Services

Jeremy McPike, Director



What does General Services do?

General Services manages,
maintains and operates City assets,
and provides logistical support to
other City departments and
agencies.

We operate so they can operate.

Vision Statement

"General Services is leadership committed to excellence in customer service, quality management, innovative solutions, and effective teamwork."

Mission Statement

The Department of General Services provides exceptional management for the City's Real Estate, Property, Fleet and Support Services.

General Services: We are a...

- Facilities manager
- Construction manager
- Fleet manager
- Energy manager
- Post office/Copy shop operator
- Landlord
- Event logistics specialist
- Farmers' Market manager



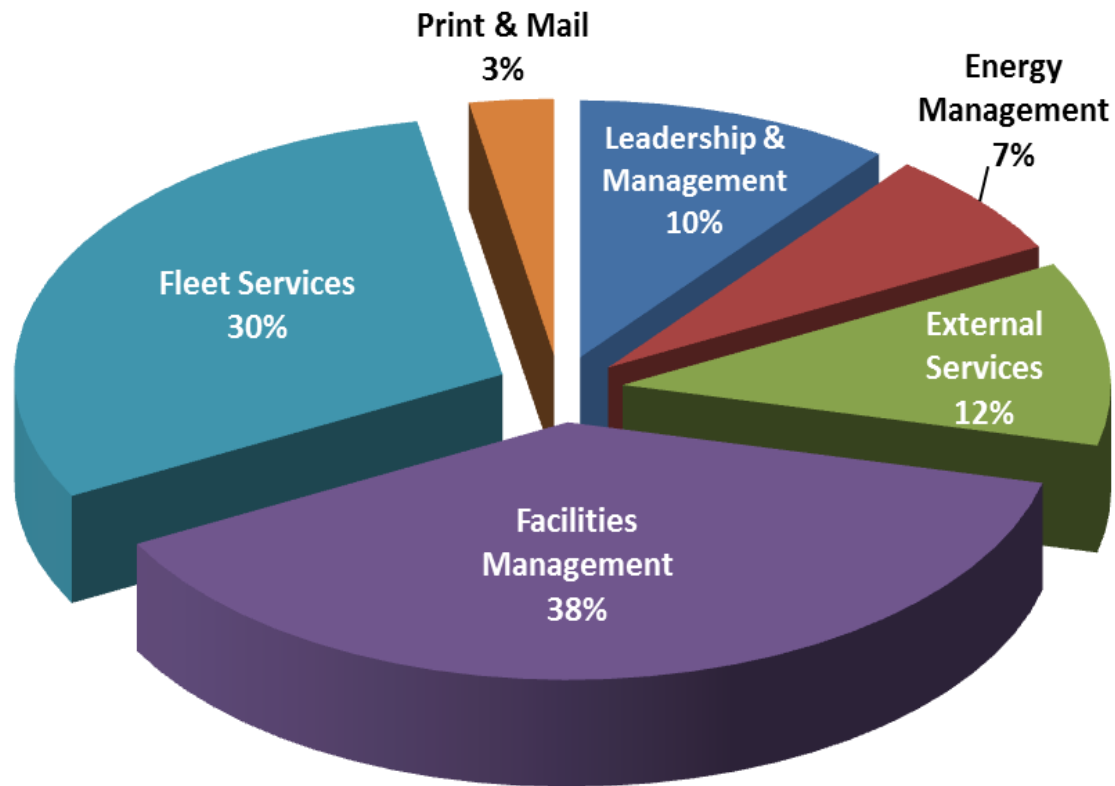


Department Strategic Plan

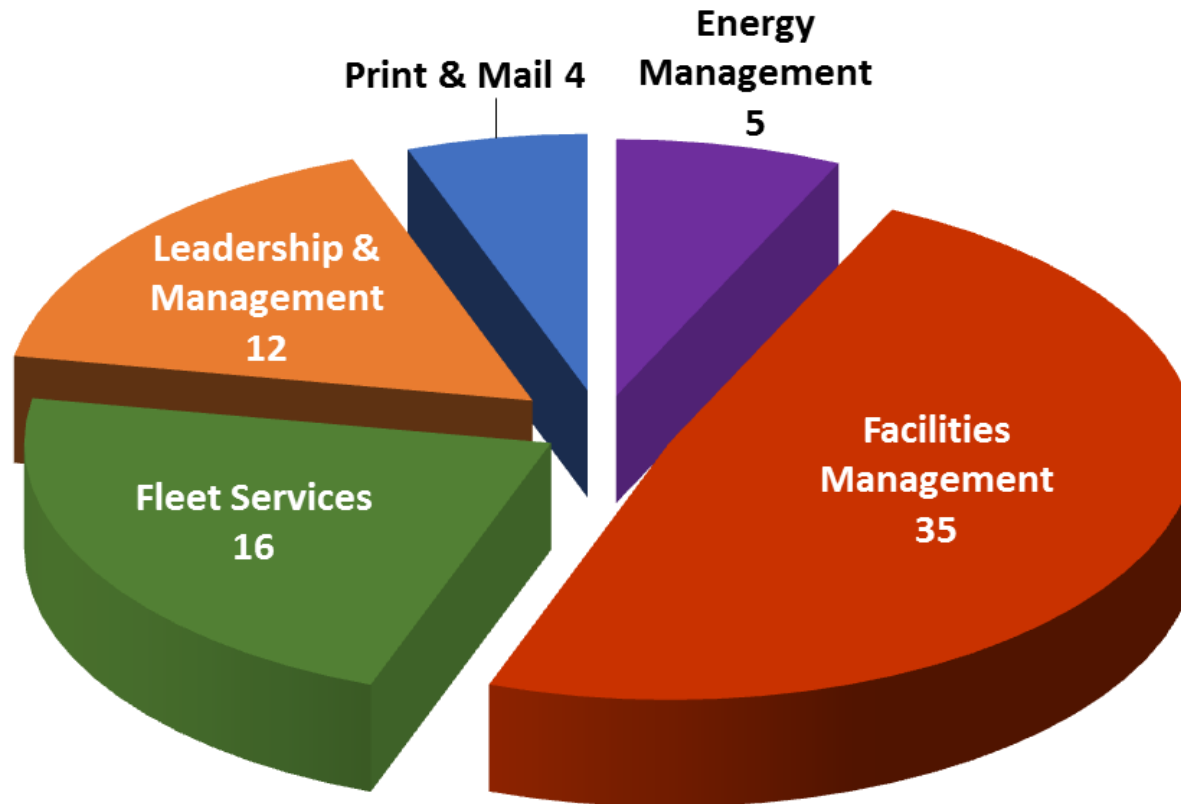
- The General Services Strategic Plan was approved in FY 2012 and guides department actions through FY 2016*.
- Supports the City Council adopted Strategic Plan in all seven goal areas.
- Focuses on innovation and enhancing:
 - Communication;
 - Performance Management;
 - Employee Engagement; and
 - Capacity Building & Employee Development

*The City's FY 2017-2022 Strategic Plan is currently being developed

Department FY 2017 General Fund Operating Budget: \$14.09 million



FY 2017 Department Staffing: 72



At a Glance: Facilities Management

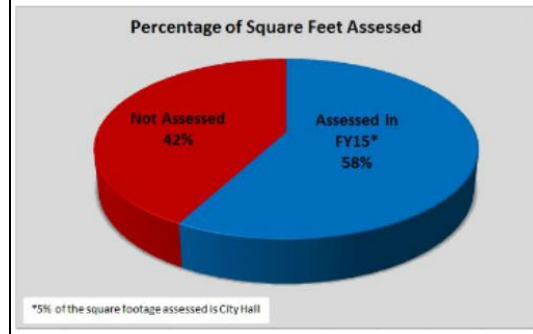
- The Department manages & operates 2.3 million ft² of City-owned space:
 - Libraries
 - Public Health, Social Services Facilities
 - Recreation Centers
 - Historical, Cultural Facilities
 - General Use Facilities
 - Public Safety, Judicial Facilities



Building Assessments

- In FY 2015, General Services utilized technical experts to assess facilities and their components.
- This assessment provides a framework for long term planning, decision making and budgeting for capital replacement based on each building's Facility Condition Index (FCI).

36 of 123 (29%) City Facilities Assessed for 1.27 Million Square Feet



FY2015 Facility Assessment Results



Grade - A



Charles Houston

New Dale Building	0.00
Charles Houston Recreation Center	0.00
Business Center Drive	0.00
T&E Maintenance Division	0.00
Queen Lee Parking Garage	0.00
Burke Library	0.00
Friendship Fire House	0.00
T&E Impound Office	0.00

Grade - B



Bessie Coleman Library

Lycium	0.11
Viola Lawson Animal Shelter	0.11
Union Station	0.12
Bessie Coleman Library (Central)	0.13
Duncan Library	0.14

Grade - C



Bessie Coleman Library

Bessie Coleman Library	0.27
Torpedo Factory	0.30
Watson Reading Room	0.31
Market Square Parking Garage	0.31
Public Safety Center (PSC)	0.32
Fort Ward Museum	0.32
Lloyd House	0.33
Apothecary Museum	0.39

Grade - D



Courthouse

Alexandria Community Shelter/Substance Abuse Facility	0.41
Police Range	0.44
Archives and Records Center	0.40
Fleet Services Division	0.40
Black History Resource Center	0.51
Courthouse	0.51
1845 Iceberg Shop	0.80

Grade - F



City Hall

City Hall	0.63
Fuel Island - Duke Street	0.66
Gadsby's Tavern Museum	0.70
Old DAH Building	0.71
Florida Cany Clinic	0.74
Health Department	0.75
American Legion	0.77
Gadsby's Tavern Restaurant	1.13

At a Glance: Vehicle Operations & Maintenance

- The Department plans acquisition, maintains, and provides fueling for over 950 vehicles and equipment:
 - Police/Sheriff Vehicles & Motorcycles;
 - Sedans (incl. hybrids);
 - Pick-ups, Vans, & SUV's (incl. hybrids);
 - Large Trucks & Buses;
 - Refuse/Recycling Trucks;
 - Public Works Equipment & Trailers.

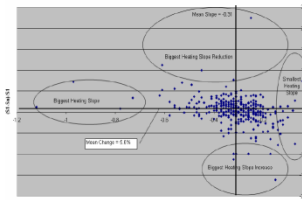


At a Glance: Energy Management

- Energy acquisition
- Process/audit/pay 7K+ City util. bills/yr
- Advanced analytics & reporting to track, identify, and measure energy performance & savings opportunities
- Implement energy efficiency & renewable energy capital projects
- Engineering, technical support, & green building solutions to City depts.

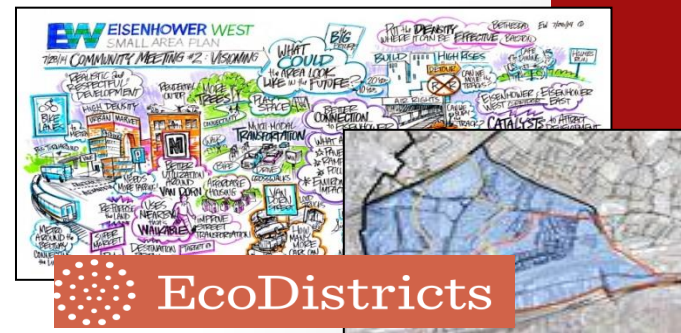
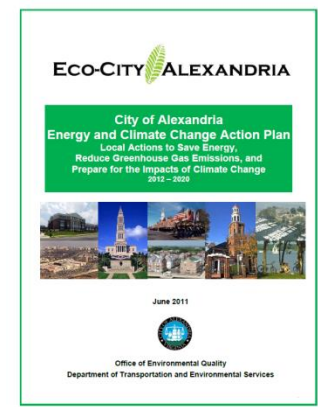


Property Name	Managing Agency	Coupons	Zip Code	Year Built	Gross Floor Area (SF)	Total Site Energy Use (MMBtu)	Site EUI (kBtu/SF)	Comparison to National Median	Site EUI by Energy Resource (kBtu/SF)	Monthly Site EUI FY2013	Change FY2013
Average					267,282	142.9	142.9				
Capital Center	DOH	NRCA	22114	2009	249,338	55.2	55.2				
Health Center	DOH	NRCA	22102	1991	263,771	21.4	21.4				
IT Center	DOH	NRCA	22108	1991	260,400	68.1	68.1				
IT Center	DOH	NRCA	22101	1995	189,900	11.9	11.9				
City	DOH	NRCA	22114	1948	168,756	101.4	101.4				
Health Center	DOH	NRCA	22101	1991	168,000	86.7	86.7				
Information Center / Life Center	DOH	NRCA	22114	1994	242,000	70.9	70.9				
High	DOH	NRCA	22108	1991	47,250	39.7	39.7				
Health Center	DOH	NRCA	22104	1999	34,900	100.0	100.0				
Health Center	DOH	NRCA	22111	2001	101,900	100.0	100.0				



At a Glance: Energy Management (cont.)

- Energy assurance for critical infrastructure & community well-being
- Community energy programs & education to benefit your home & Alexandria businesses
- Neighborhood/SAP green building & environmental sustainability planning
- City and community advocacy in utility rate cases



At a Glance: Additional Services

- Print & Mail Services
- Support Services & Event Logistics
- Lease Management & Real Estate Disposition
- Old Town Farmers' Market





Major Capital Improvement Projects

Completed: Fire Station 210



Project Budget:
approx.
\$16.1 million



Completed: Gadsby's Tavern Ice Well



**Project Budget:
approx.
\$0.5million**



In Progress: Public Safety Center Renovation incl. EOC and NOC



**Project Budget:
approx.
\$8.5 million**



In Progress: Health Department Parking Deck



**Project Budget:
approx.
\$1.3 million**



Questions?

Department of General Services

110 N. Royal St., Suite 300

Alexandria, VA 22314

703.746.4770

www.alexandriava.gov/GeneralServices



Code Administration

Gregg Fields, Director



Code Administration's Part in Alexandria's Strategic Planning Goals

Goal 1:

Alexandria has quality development and redevelopment, support for local businesses and a strong, diverse and growing local economy.

Goal 5:

Alexandria is financially sustainable, efficient, community oriented and values its employees.

Goal 6:

The City protects the safety and security of its residents, businesses, employees and visitors.

Main Objectives

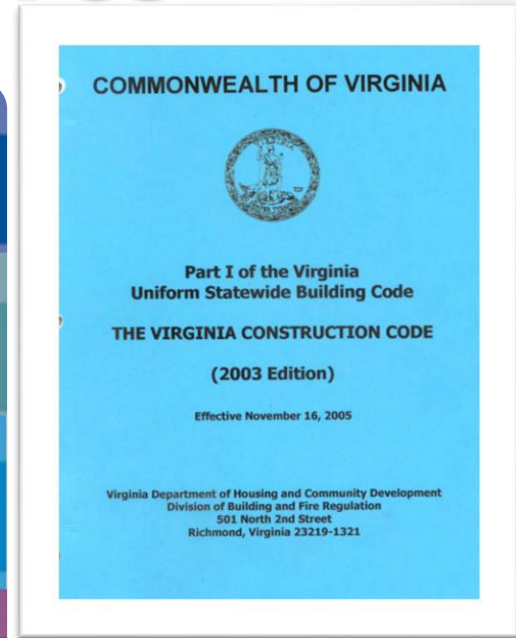
Structures are in compliance:

Uniform Statewide Building Code

- Virginia Construction Code
- Virginia Rehabilitation Code
- Virginia Maintenance Code

Fiscal Stewardship

Customer Service-Permit Center





Plan Review Services

Review Plans Submitted for Permit for Code Compliance

- Team Plan Review Program
 - Scheduled plan review
 - All appropriate agencies
 - Review completed in one hour
- Small Business and Residential Project Facilitation Office
 - Assisting Businesses & Homeowners



New Construction Inspections Services



Inspect New Construction and Renovations

State Mandated

- Building
- Electrical
- Plumbing
- Mechanical
- Fire Protection
- Accessibility



Maintenance Code Division

Virginia Maintenance Code is a state regulation promulgated by the Virginia Board of Housing and Community Development, a Governor-appointed board, for the purpose of establishing **minimum regulations to govern the maintenance of buildings and structures.**

- First Preventers
- Virginia Maintenance Code
- City Ordinances
- Call, Click, Connect
- Proactive Inspections
- Hoarding Task Force
- Nuisance code
- Damage Assessment
- First Time Buyer



Maintenance Code Division



Scope of Work

- Trash
- Grass/Weeds
- Rodents
- Damage Assessment
- Maintenance
- Rental Housing stock
- Illegal Construction
- Hoarding
- Unsafe Structures



How To File a Complaint

- Normal Business Day
 - 703.746.4357
 - www.alexandriava.gov
 - Email a complaint
- Nuisance Abatement Hotline – 24/7
 - 703-836-0041
 - Answered during normal business hours by Citizen's Assistance
 - After hours, Weekends and Holidays answered by Emergency Communications



Call·Click·Cōnnect

703.746.HELP (703.746.4357)



Permit Center



Full Service Permit Center

Web-Based Permitting

Records Management

Customer Relations Center

Multi Departmental Permitting

Same Day Services



Fiscal Stewardship



We Are A Self Supported Department

Special Revenue Since 2010

Manage Levy Accounts

- Training and Education
- Information Technology
- Funded 100% New Land Use & Permitting System
- Fully Funding 15.5 Interdepartmental Positions



Upcoming Projects/Initiatives/Challenges

- Enhance Services-Comprehensive Permit Center
 - Process improvements
 - Electronic access (Records, Reports, etc.)
- New Permit and Land Use Management System
- Electronic Plan Review



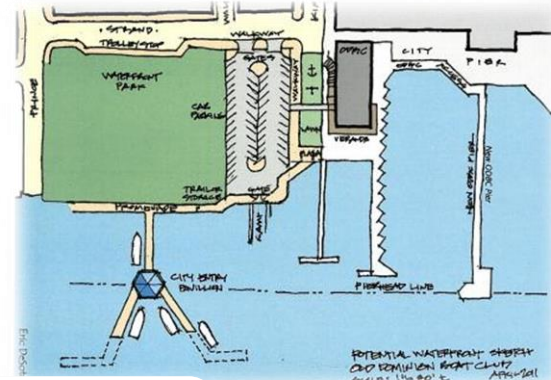
Collaboration

Stakeholders

- Planning and Zoning
- Transportation & Environmental
- Business License/Finance
- Office of Historic Alexandria

Other Departments

- Virginia Department of Health
- Economic Development
- Information Technology Services
- Fire
- Police
- Communications
- Performance and Accountability
- Management and Budget



Citizen Engagement

- We want you involved!
- What can you do to assist us?
- What would you like to see us do for you?



City of Alexandria's Code Administration
INVITES YOU TO CELEBRATE OUR

4th ANNUAL

**BUILDING SAFETY MONTH
KICKOFF EVENT**

Friday, May 6 | Market Square
11 a.m. – 2 p.m. | 301 King St.

Building Safety Month
MAY 2016

"BUILDING CODES: Driving Growth Through
Innovation, Resilience and Safety"

**BUILDING
SAFETY
MONTH** MAY
INTERNATIONAL CODE COUNCIL

Week One: May 2 – 8 / Building Solutions for All Ages
Week Two: May 9 – 15 / The Science Behind the Codes
Week Three: May 16 – 22 / Learn from the Past, Build for Tomorrow
Week Four: May 23 – 29 / Building Codes: A Smart Investment

Speakers, Vendors,
Food and Fun!

ROCKLAND RAIL SERVICE, PORK BARREL BBQ, Washington Gas, VBCA, Dominion Energy, FIRE CAPE, LENA'S, Los Tigres, PAPA JOHN'S, IE BUILDING CODES, AMERICAN WOOD COUNCIL, DRP, and others.

Information



- Code Administration Main Page
<http://www.alexandriava.gov/Code>
- Permit Center 703.746.4357
<http://www.alexandriava.gov/PermitCenter>
- Online Permit Applications
<http://www.alexandriava.gov/code/info/default.aspx?id=14720>
- Daily Inspection Viewer
<http://apps.alexandriava.gov/codeinspection/>
- VA Dept of Professional & Occupational Regulations (DPOR); <http://www.dpor.virginia.gov/>
- Contractor look-up
<http://www.dpor.virginia.gov/LicenseLookup/>
- Permit and Inspection Tracker
<http://www.alexandriava.gov/code/info/default.aspx?id=5298>



Questions?

Code Administration

301 King St., Suite 4200

Alexandria, VA 22314

703.746.4200

www.alexandriava.gov/Code



Transportation & Environmental Services

Yon Lambert, Director



Director

Yon Lambert, AICP



Deputy Directors



Jeffrey DuVal
Operations



Carrie Sanders
Transportation



William Skrabak
Infrastructure &
Environmental Quality

Mission

T&ES is a community partner in shaping a livable, green, and prospering Alexandria. We plan, build, operate, and maintain transportation systems and infrastructure that improve mobility and provide people and businesses with core public services.

The work we do keeps Alexandrians moving, growing sustainability, and thriving.



Transportation & Environmental Services (T&ES)

Yon Lambert, AICP
Director, T&ES

Megan Cummings
Division Chief
Strategic
Management
Services

Jeffrey DuVal
Deputy Director
Operations

William Skrabak
Deputy Director
Infrastructure &
Environmental
Quality

Carrie Sanders
Deputy Director
Transportation

Alton Weaver
Division Chief
Resource Recovery

Lisa Jaatinen
Acting Division Chief
Infrastructure &
Right of Way

Allan Fye
Acting Division Chief
Transit Services

Jeremy Hassan
Division Chief
Public Works Services

Lalit Sharma
Division Chief
Sanitary Sewer
Infrastructure

Bob Garbacz
Division Chief
Traffic Engineering

Matt Melkerson
Division Chief
Traffic Operations

Jesse Maines
Division Chief
Stormwater
Management

Steve Sindiong
Acting Division Chief
Transportation Planning

Goals

T&ES focuses on superior customer service, environmental and transportation projects that promote economic development, strategic management, employee relations and environmental sustainability.



Transportation & Environmental Services (T&ES)

T&ES at a Glance

Transportation	Operations	Infrastructure & Environmental Quality
Transit Services <ul style="list-style-type: none">Local MotionRte 1 MetrowayCapital BikeShare	Resource Recovery <ul style="list-style-type: none">Trash CollectionRecyclingYardwaste	Stormwater Mangement <ul style="list-style-type: none">Stormwater UtilityStream RestorationChesapeake Bay Program
Traffic Engineering <ul style="list-style-type: none">Traffic Management CenterTraffic and Parking BoardKing Quaker Braddock Intersection Improvement	Public Works Services <ul style="list-style-type: none">Street CleaningPaving and ResurfacingWinter Weather	Infrastructure and Right of Way <ul style="list-style-type: none">King Beauregard Intersection ImprovementConstruction Permits and InspectionsBridge Inspections and Maintenance
Transportation Planning <ul style="list-style-type: none">Potomac Yard MetroComplete StreetsWest End Transitway	Traffic Operations <ul style="list-style-type: none">Traffic Signal RepairLED Signal ReplacementPango	Stormwater and Sanitary Infrastructure <ul style="list-style-type: none">Dominion Virginia Power Proposed Transmission Line ProjectEco-City InitiativeCombined Sewer Systems

And that is just the beginning...

Transportation & Environmental Services (T&ES)



Potholes



Resurfacing

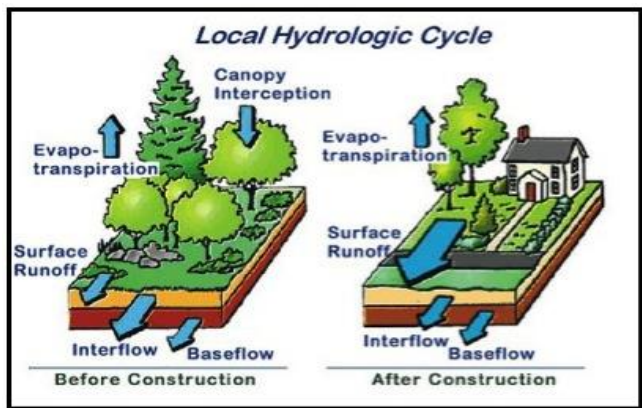


Winter Weather

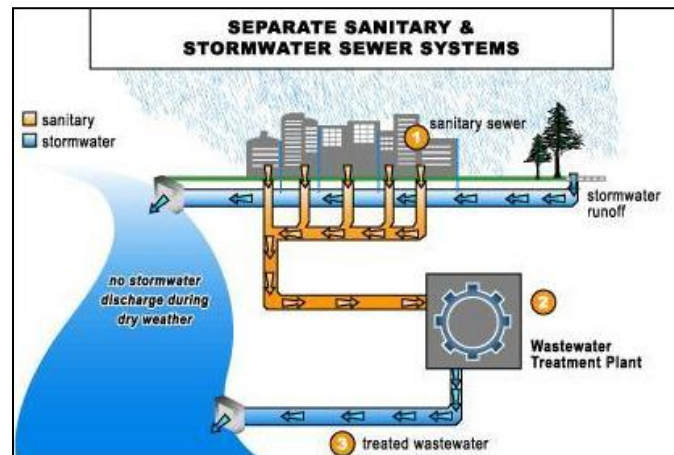
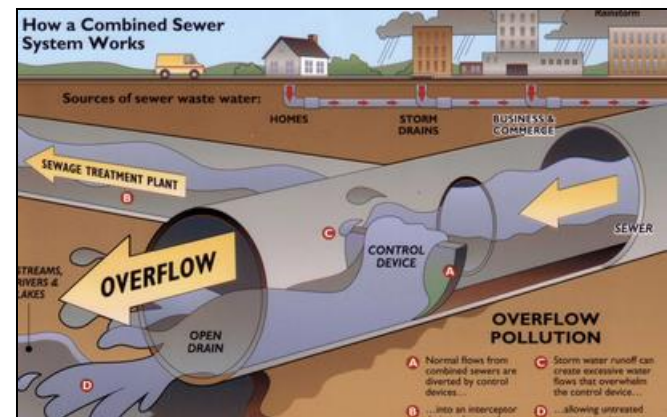


Clean Waterways

Stormwater



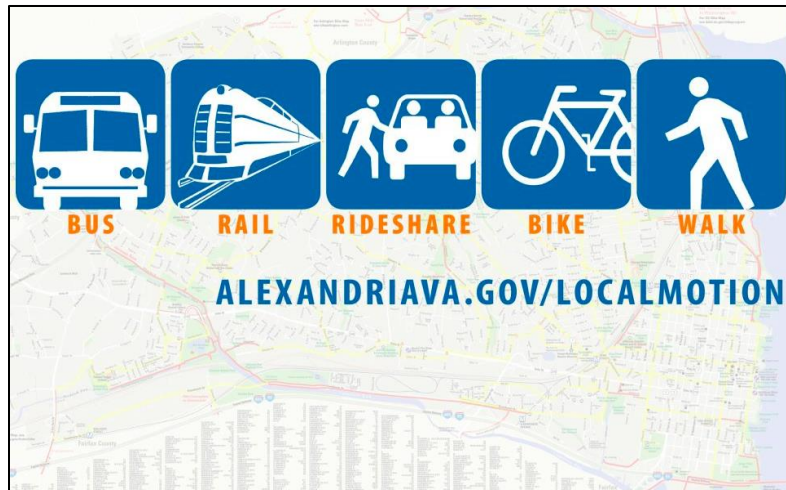
Combined Sewer System



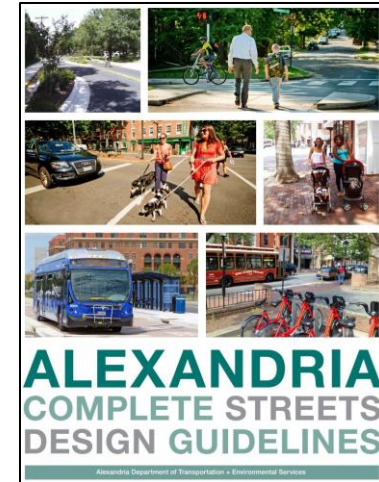
Transportation & Environmental Services (T&ES)

Transit

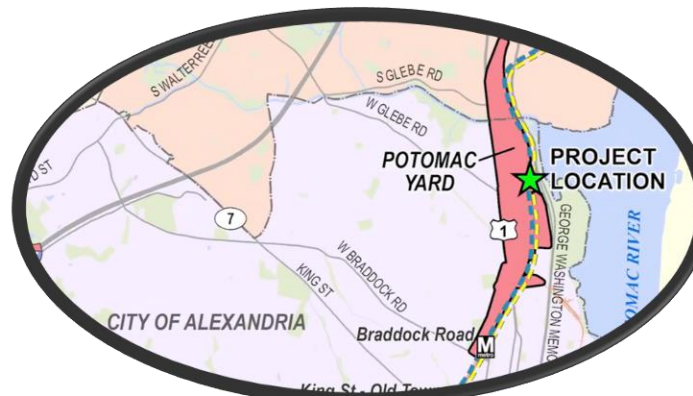
Local Motion



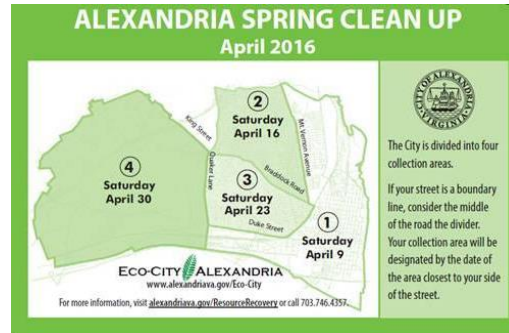
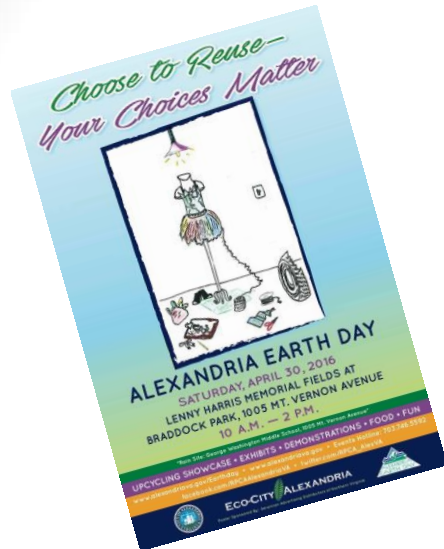
Complete Streets



Potomac Yard Metro



Transportation & Environmental Services (T&ES)



What's next for T&ES?







Questions?

Transportation & Environmental Services

301 King St., Suite 4100

Alexandria, VA 22314

703.746.4025

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